

Undercurrents

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Undercurrents is an internal publication of the Navy's Morale, Welfare & Recreation (MWR) division. Contents of *Undercurrents* are not necessarily the official view of or endorsed by the U.S. Government, the Department of Defense or the Department of the Navy. Send comments, questions and submissions to:

Steve Buckley,
Internal Communications,
MWR Communications Group,
5720 Integrity Drive,
Millington, Tenn., 38055-6580,
901-874-6593, DSN 882,
steve.buckley@persnet.navy.mil

LATE BREAKING NEWS

PATRONS RANK MWR FITNESS PROGRAMS...More than 3,900 patrons from the Mid-Atlantic, Southeast and Southwest regions recently participated in an assessment of MWR fitness programs and services. Cleanliness of the facility, clean and working equipment, and the quality of the fitness equipment were ranked as the top three items. The average respondent was an active duty, married, enlisted male, 33 years old, living less than 15 miles off base, who prefers to exercise between 5:30 a.m. and 9 a.m., Monday, Wednesday and Friday.

This assessment offers important feedback on the attributes that MWR patrons indicate are important to them and how well MWR is doing in delivering its programs and services. The information will also be valuable in determining resource allocation in the future. A rating scale of one to five was used throughout the assessment. Listed are the top 10 MWR fitness attributes, as indicated by the survey participants.

For more information, contact Kelly Powell, 901-874-6631, DSN 882-6631, kelly.powell@persnet.navy.mil.

	ATTRIBUTE	SCORE
1.	Cleanliness of facility	4.55
2.	Equipment clean and in good working order	4.54
3.	Quality fitness equipment	4.50
4.	Total number hours of operation	4.45
5.	Sufficient number/variety of cardio equipment	4.43
6.	Variety of up-to-date equipment	4.43
7.	Courteous/helpful staff	4.41
8.	Equipment adequately spaced and stored	4.41
9.	Locker room facilities	4.38
10.	Attentiveness to safety	4.09

CUSTOMER AND EMPLOYEE ASSESSMENTS...CFI, Inc., has been retained to develop a series of macro metrics related to customer and employee feedback. The initiative will evaluate customers in Fitness, Liberty, and Child and Youth programs, and will also include survey sentiments about MWR overall. The employee portion will address all workforce members at 30 installations worldwide. Ruel Odom is heading the initiative.

HERE'S TO THE HEROES TOUR...Anheuser-Busch has kicked off their "Here's to the Heroes Tour 2005," which allows millions of Americans an opportunity to pay tribute to members of the U.S. military. Two eight-horse Clydesdale hitches left New York City and San Francisco April 22 for a cross-country tour that will cover 21 cities in 10 weeks, culminating with a celebration in St. Louis on July 4.

Traveling with the Clydesdales is a mobile exhibit that allows visitors to record customized messages to U.S. troops serving overseas, which will then be played on American Forces Radio and Television Service (AFRTS) and on the Pentagon Channel. In return, troops overseas will have the opportunity to record messages of thanks to supporters at home to be played on two large screens at each end of the mobile display.

The "Here's to the Heroes" tour comes on the heels of the company's announcement of its "Here's to the Heroes" salute program, which offers a single-day complimentary admission to any one of Anheuser-Busch's SeaWorld, Busch Gardens or Sesame Place parks to members of the military and as many as three direct dependents throughout 2005. For more information, visit www.herosalute.com.



NAVY MOTION PICTURE SERVICE

SNEAK PREVIEW OF "SAHARA"...Over 6,700 Sailors and family members filled 15 base theaters April 2-3 for a sneak preview of "Sahara," which opened commercially April 8. Since 2001, 577,000 Sailors and their families have attended more than 50 free movie screenings, saving more than \$3 million for our patrons and generating over \$500,000 in concession revenue for MWR base theaters.

More sneak previews and special screenings are planned as NMPS partners with Warner Brothers for "House of Wax," April 30-May 1, Paramount for "The Longest Yard," May 21-22, and Dreamworks for "Madagascar," May 28-29.

35MM THEATER

TOP 10'S...The following Navy MWR 35mm movie theater top 10 information is based on year-to-date financial and attendance reporting data submitted through February 2005:

Total Attendance	
1. San Diego	93,891
2. North Island	91,556
3. Yokosuka	70,993
4. Guantanamo Bay	44,853
5. Little Creek	34,882
6. Oceana	30,127
7. Port Hueneme	25,802
8. Rota	22,948
9. Atsugi	22,043
10. Naples	20,883

Average Attendance Per Exhibition	
1. North Island	258
2. San Diego	248
3. Port Hueneme	186
4. Little Creek	176
5. Lemoore	175
6. Oceana	149
7. Great Lakes	144
8. Guantanamo Bay	116
9. Bangor	110
10. Yokosuka	104

Resale Revenue Per Capita	\$M
1. Patuxent River	\$3.39
2. Keflavik	\$2.82
3. Sigonella	\$2.68
4. Sasebo	\$2.67
5. LaMaddalena	\$2.54
6. Rota	\$2.44
7. Great Lakes	\$2.27
8. Little Creek	\$2.23
9. Bangor	\$2.16
10. Pearl Harbor & Pensacola	\$2.13

Profit Per Capita	\$M
1. Rota	\$2.07
2. Patuxent River	\$1.92
3. Atsugi	\$1.85
4. Keflavik	\$1.74
5. Sigonella	\$1.62
6. Great Lakes	\$1.18
7. Dahlgren	\$1.14
8. Little Creek & Bangor	\$.90
9. New London	\$.78
10. Oceana	\$.71

POC: Ron Rossman

901-874-6536, DSN 882-6536,

ron.rossman@persnet.navy.mil

HOW LONG CAN WE KEEP THESE MOVIES?..


The movies that NMPS leases from the studios each come with a four-year lease, which means that field tape libraries could grow to over 750 films. That's a lot of movies to store, inventory and show to customers.

Your movie library size should be based upon usage and available storage.

There is no requirement to keep tapes until they expire. If you would like to return some movies early, please do so via the method described in the program guide, which is posted on the NMPS Web page. An inventory of your library is available upon request.

THE 8MM PLAYER BROKE...

With so many movies to show, 8mm tape players take a beating. NMPS recommends that each command include replacement players in their annual budget. NMPS can provide information for new players under GSA pricing. A flat-rate maintenance and repair program is available for current models.

Having a back-up player available eliminates the risk of disappointing your customers if a player fails. With the high usage these machines get, purchasing a new player each year is a prudent investment. 

NAVAL GENERAL LIBRARY PROGRAM

ECONTENT ON NKO...Navy Knowledge Online (www.nko.navy.mil) provides access to Econtent provided by the Naval General Library Program. Here are some of the results of a recent search for articles related to various MWR programs.

POC: Nellie Moffitt,
850-452-1001, ext. 2188, DSN 922,

nellie.moffitt@navy.mil

Bowling: "Lane oiler bowls 'em over: controls bring precision to bowling lane surface treatment." *Design News*

Golf: "Green cleaning: loose impediments be gone! We've got the top tools for the job." *Golf Digest*

"Fixing divots on the fly." *Golf Digest*

Marinas: "FEA keeps powerboat engine firing on 12 cylinders." *Design News*


Catering: "Keys to catering: proper planning and the right equipment put caterers on path to profits." *Restaurants & Institutions*

Auto Skills: "C+O+D+B = the cost of doing business." *Motor Age*

Outdoor Recreation: "How Americans spend their time outdoors." *JOPERD*

Youth Programs: "Guiding kids to better health: the fitness professional's role in youth sports and fitness." *American Fitness*

Teen Programs: "Demographic data help pinpoint disparity in city's teen programs." *The IRE Journal*

The resources provided on NKO are ready and waiting to be used. In addition to the Gale site, Econtent Web sites provided on NKO include *Morningstar* (financial information), *Newsbank* (U.S. and international newspapers), *Petersons* (college information and practice test materials), *Netlibrary* (e-books), and *Knovel* (engineering data). If you're not having any luck with a research issue, contact Nellie Moffitt. 

CHILD AND YOUTH PROGRAMS

SHOWING APPRECIATION TO CARE PROVIDERS...

National Provider Appreciation Day is scheduled for Friday, May 6. This is a day to ensure that Navy MWR childcare professionals gain base-wide recognition, and it's also a great chance to advertise and market the programs.

Regions and commands should plan events to recognize and show appreciation for all professionals who provide direct care to Navy children and youth, newborn to 12 years old. The Child Development Home (CDH) banners can be hung around the base to continue marketing the program. Commands have flexibility in scheduling events and may pick any day during that week to host activities.

The 2005 Appreciation Day logo items (including other banners, certificates, pins, cups and t-shirts), sample press release and proclamation, celebration ideas and other details can be found at www.providerappreciation.org.

Examples of successful past Navy events (picnics, open houses, carnivals, potluck dinners, etc.) can be found on the Child and Youth Programs Web page, under CDH. Be sure to involve parents again this year (e.g., letters of appreciation and "thank you" notes). Send any ideas or after-action photos and stories to larrie.jarvis@navy.mil for posting on the Web page.

CYP CONFERENCE...Navy Child and Youth Program professionals gathered for the first Child and Youth Program conference in Orlando, Fla., April 4-8. More than 200 CYP professionals had the opportunity to network and share ideas during the five-day conference, during which more than 100 training sessions were offered.

The initial two days provided updates from OSD, ASN and CNI, as well as the keynote speaker, Sandy Holman, who discussed celebrating diversities in cultures, education, business and communities. Facilitated working groups were also held to collectively map the "way ahead" for Child and Youth Programs.

Other presenters throughout the week included the Boys and Girls Clubs of America, the National Association for the Education of Young Children, the National AfterSchool Association, the Na-

tional Association for Family Child Care, Child and Youth Management Systems (CYMS), Drug Education for Youth, the National Association for Child Care Resource and Referral Agency, Navy One Source, and over 30 Navy CYP professionals. An exhibit fair, featuring 26 exhibitors and vendors, and an awards banquet honoring our Navy CYP professionals were also held. To view a copy of the conference agenda, visit www.mwr.navy.mil and click on Child and Youth Programs.

2005 CNI CYP AWARDS...During the CNI CYP conference, seven amazing Child and Youth professionals were recognized.

Youth Director of the Year: Jody Dindo (Key West, Fla.)

Youth Program of Excellence: Gulfport, Miss.

Child Development Homes Director of the Year: Jolly Teofillo (San Diego)

Child Development Director of the Year: Joyce Droney (Rota, Spain)

Regional Child and Youth Program of Excellence: Ann King (Pensacola Region)

Conference MVP: Chris Kasperek (Yokosuka, Japan)

Lifetime Achievement Award: Sharron Germanos (Mid-Atlantic Region)

MONTH OF THE MILITARY CHILD...

Navy Child and Youth Programs around the world held picnics, fairs and special activities throughout the month of April, which was designated as the Month of the Military Child, to recognize the life challenges experienced by sons and daughters of service members. A recently published news article on Month of the Military Child activities can be viewed at www.news.navy.mil/search/display.asp?story_id=17758.

NAVY "CHILDCARE IN YOUR NEIGHBORHOOD"...

Through a partnership with the National Association for Child Care Resource and Referral Agencies (NACCRRA), the Navy has designed this program to reach active duty members stationed away from a base or at bases that have long waiting lists for childcare.

If the existing off-base care providers meet qualifications, Sailors may qualify for a subsidy paid directly to the providers that will reduce members' out-of-pocket costs to a level comparable to those at military Child Development

Centers.

POC: Sharon Peterson, Parents can receive up to \$5,000 per

901-874-6700, DSN 882-6700, sharon.peterson@navy.mil

year to help with childcare fees. This is for expansion spaces where a current Navy program doesn't already exist or where there's high demand. The subsidies vary based on total family income.

NACCRRA can even help military parents find a childcare provider. For more information, call NACCRRA at 800-424-2246 or visit www.childcareaware.org.



THE NAVY ARMED FORCES KID'S

RUN...has returned! This successful event was quite popular in the past, with 45 bases and almost 6,000 kids participating in 2003.

The objective of the fun run is to celebrate fitness and exercise for Navy children, 5-13 years old. This year's event will take place during July and August. The participants are not timed, and everyone is considered a winner and receives a T-shirt. The layout of the course allows for ½, 1 and 2-mile events to be held at the same time.

Each participant will have a race number indicating the distance they should run/walk. The 9-13-year-olds will line up first for the 2-mile run/walk, followed by the 7- and 8-year-olds in the 1-mile run/walk. They are followed by the 5- and 6-year-olds, who participate in a ½-mile run/walk.

This program is for military family members and must be offered as a free program by the local MWR department. Commands will be required to coordinate and staff the event. Please provide accurate participation numbers to ensure every child has an opportunity to participate, and to keep program costs as reasonable as possible.

The Mission Essential Branch will pay \$5 per child for this program. The deadline for submitting a request for participation is May 27, which will allow time for the supplier to ship materials. For more information, contact Marc Meeker, 901-874-6899, DSN 882, marc.meeker@persnet.navy.mil.

HUMAN RESOURCES

MCCS MANAGERS' TRAINING UPDATED...Dr. Janet Jaeger, USMC, was recently re-certified as master course manager for the Marine Corps Community Services (MCCS) managers' course. This was the first step in rolling out the revised MCCS training. Like the Navy version of the managers' course, the MCCS desk reference and training materials were completely updated. The new training design increases interaction among class participants, increases use of the desk reference guides during training and changes course length from five to four days. For more information, contact Jim Astrauckas, 901-874-6723, DSN 882-6723, jim.astrauckas@persnet.navy.mil.

CUSTOMER SERVICE OVERVIEW FOR NEW EMPLOYEE INDOC...A 30-minute customer service overview presentation has been developed that can be incorporated into new employee indoctrinations. This overview, which can be delivered by a Star Service facilitator or personnel professional, defines the Navy customer, covers the basics of proper customer service interactions and stresses the importance of appearance, attitude and program/product knowledge for front line employees. The overview presentation has been sent electronically to NAF Personnel Offices in the field. This presentation will soon be incorporated into an interactive CD-ROM with voiceover, as a stand-alone overview to use in indoctrination. Contact Paula Monachelli for more details.

MEDIA RESOURCE CENTER...This month's feature is "Whale Done! The Power of Positive Relationships." What does training killer whales have to do with training humans? More than you may think! In this inspirational training program, Ken Blanchard teaches viewers a technique used by the whale trainers that actually increases employee effectiveness at work.

INFORMATION TECHNOLOGY

CONGRATULATIONS TO NDW...The National Capital Region went live with AIMS/SAP financials on March 14. Merging RAMCAS funds and setting up a new regional business office at Naval Air Station Patuxent River was not a simple task, and the MWR field professionals came through like champions. Congratulations to them all!

The National Capital region was the last of the CONUS regions to go live with SAP FICO. It has been an interesting journey from the first AIMS sites at Navy Region Southeast in Jacksonville and Navy Region Northwest at Keyport, to the culmination of the CONUS implementations.

A large debt of gratitude is owed to everyone involved with the many data conversions and implementations during this time. Change is never easy, but with everyone's help, it was successfully accomplished. Now, it's on to Japan and to Europe to complete the AIMS implementations.


ACCELERATED POS...Implementation for regions currently without the Point of Sale (POS) system is being accelerated. This month, four Vermont Systems contractors will begin providing the expertise to meet the implementation goals. Deidre Swift, POS implementation team leader, will be scheduling and planning the implementations, with assistance from Clay Murray and Pat Shanaghan of the Business Activities branch and Robert Lee from the MIS team. The Child and Youth Management System (CYMS) will also be included as a part of the regional POS rollouts.

SAP HR ON COURSE...The SAP HR and Kronos teams are on schedule to complete the automated time and attendance systems (Kronos) and implement the SAP Human Resources modules. Congratulations to the Navy Region Gulf Coast, which went live on SAP HR last month. An HR kickoff meeting was held April 25-27 at Patuxent River for the National Capital region, the latest region to "go live" on SAP HR.

Filmed on location at Sea World, Blanchard teaches viewers how to improve relationships by building trust, accentuating the positive and redirecting energy when things get off track. The "Whale Done" approach illustrates to coworkers, managers, and employees that by building positive relationships, they will become more productive, achieve greater results, and create an environment where everyone is genuinely excited about the work they are doing. For more information, contact Ron Scott, 901-874-6724, DSN 882-6724, ron.scott@persnet.navy.mil.

LMS & STUDENT INTERN PROGRAM...Robin McCord has accepted an exciting and challenging new job in the private sector. For information on the Learning Management System (LMS) or the student intern program, contact Tim Cepak.

AETNA NAVIGATOR, YOUR ONLINE CONNECTION...As an Aetna member, did you know that you can print a replacement ID card online? You can even request an e-mail notification when Aetna pays your medical or dental claim. Aetna Navigator, a personalized, interactive Web site, is your online connection to benefit and health information.

Take an online tour of Aetna Navigator or register today. Go to www.aetna.com, select Aetna Navigator, and click on the "Register now" link. Complete the requested information and select a user name and password. Personal registration assistance is available Monday-Friday, 7 a.m. - 9 p.m. EST at 1-800-225-3375. 

POC: Tim Cepak,
901-874-6715, DSN 882-6715,
tim.cepak@persnet.navy.mil

POC: Tim Rushdi,
901-874-6520, DSN 882-6520,
tim.rushdi@persnet.navy.mil

ANOTHER FACET OF THE IT BRANCH...While the AIMS program is being implemented throughout the MWR/VQ world, other Information Technology branch members have been busy working on other parts of the digital world.

Changes to the MWR Web site, including the Navy Motion Picture Service and Personnel pages, the MWR Information Directory, repatriation tracking for FFSCs and the new NAFI purchase request form program are all the result of efforts within the Information Technology branch.

The scope of IT support has also been expanded to include FFSC and VQs. Rick Mroch from the Mid-Atlantic Region will be joining the IT branch soon to help support the POS initiatives for the VQs.



MISSION ESSENTIAL

HEADS UP...The revision of the DoD Physical Fitness standards should be completed this year. The new standards will be released once the Joint Services Fitness Working Group completes the modifications and the service chiefs approve the standards. It is highly recommend that each installation review the current DoD Fitness standards and take the necessary actions to be within compliance. Navy has established a goal to meet all DoD standards by 2007. Questions regarding this initiative should be addressed to Kelly Powell or Marc Meeker, 901-874-6899, DSN 882, marc.meeker@persnet.navy.mil.

IS YOUR STAFF CERTIFIED?..It has been two years since the basic Navy fitness training certification was initiated. The initial goal was to have all gym staff members (no matter their job description) certified by the end of 2005. Currently, only a handful of bases have been proactive about getting their entire staff certified. This certification meets the DoD requirement of having a knowledgeable staff member on the floor at all times.

The materials, available at no cost from the Mission Essential Branch, include a 240-page book, registration forms and testing materials. If you need any of these items to get your staff certified, please provide a proper shipping address. A basic fitness class that covers the certification in 2½ days is also offered.

TRACKING YOUR FITNESS EQUIPMENT'S MILEAGE AND HOURS...Gone are the days of using grant money to replace a treadmill regardless of its condition. MWR professionals must now track the usage of their fitness equipment so that the purchase of new equipment can be validated. Every major brand of cardiovascular equipment has a program that calculates either mileage or hours used, by accessing codes on the equipment's keypad. These codes are located in the user's manual or by calling the manufacturer.

Each month, access the tracking program on every machine and record the mileage and/or hours of usage. Create a spreadsheet listing each serial number and then log the amount of miles or hours used. By tracking this information, Navy MWR will be able to recognize and to justify equipment replacement in a more precise manner. It will also permit local activity fitness professionals to rotate their equipment so that the usage is equalized.

NAVY FITNESS INSIDER...Another issue of *Navy Fitness Insider* is now available online at www.mwr.navy.mil, under Mission Essential. This issue highlights programs at CFA Yokosuka, Japan, and includes articles on fitness, turf maintenance and safety. Check out the new issue and previous issues today.

FLEET HYPERLINKS...For several years, the Mission Essential branch has maintained a complete listing of ships, homeports and FPO addresses on its Web page. The list now offers hyperlinks to the Web sites of individual ships.



NAVY SPORTS

THE 2005 WRESTLING TEAM...recently competed in the Armed Forces Championship at the U.S. Olympic Training Center in Colorado Springs, Colo. The team finished in fourth place overall. DC3 Anthony Doerr won a silver medal in the 66KG freestyle division and LT Josh Feldman won a silver medal in the 120KG freestyle division. LT Feldman was selected for the Armed Forces Wrestling team, which will be competing in the 2005 CISM Championship in Vinius, Lithuania.

NAVY SPORTS APPLICATION DEADLINES...Applications are currently being accepted for triathlon (May 2 deadline), men's basketball (May 17 deadline), men's softball (July 8 deadline) and women's softball (June 25 deadline). Navy Sports is also accepting applications from qualified individuals interested in coaching an All-Navy team. Applications should be submitted two months before the respective sport begins.



POC: John Hickok,
901-874-6632, DSN 882-6632,
john.hickok@persnet.navy.mil

POC: Kelly Powell,
901-874-6631, DSN 882-6631,
kelly.powell@persnet.navy.mil

PROMOTING THE INTRAMURAL SPORTS PROGRAM...Just having fitness or recreational sports programs is not good enough anymore. With outside events constantly struggling for attention from MWR's customers, the intramural program needs to be aggressively promoted.

Establish a highly visible place on base (Fitness Center, Galley or Liberty Center) where the intramural sports program can be promoted on a bulletin board to grab and hold the Sailor's attention. The lettering should be large and easy to read. MWR marketing professionals can offer assistance.

The entire year's sports schedule should be listed on the board. If the entire year has not been mapped out yet, then it's time to do it. Given the current deployment schedule, Sailors need to be informed about entry deadlines and sports season dates far in advance.

Traditional sports are an excellent way to keep your current participants, but young Sailors are looking for something new and innovative. Dodge ball, ultimate Frisbee, and European handball are some examples that may draw a fresh interest in the intramural program. A quick Internet search will provide rules and information.

Just rolling out a basketball or getting the field ready for play is not enough any more. Be an innovator and be creative to ensure the intramural sports program is up-to-date with current trends. For assistance in invigorating your intramural sport program, contact the Mission Essential Branch.

INTRAMURAL SPORTS

EMERGENCY PLAN...Having an emergency plan protects participants and spectators when a sudden storm develops during a game.

All staff members must practice the plan and it must be posted in a book near the field. MWR professionals are always responsible for the intramural sports program and should be nearby to monitor play and to keep track of potential weather-related situations.



FACILITIES

MWR/NEX BOD APPROVES FY06 CAPITALIZATION PROGRAMS...

The MWR/NEX Board of Directors recently approved the MWR and NEX FY06 Capitalization Programs, which represent investments of \$92.8M, collectively. This total includes \$3M for MWR and \$20M for NEX ADP modernization and rollout support. The MWR Capital Program includes eight projects outlined below:

POC: Dave Ranson,
901-874-6674, DSN 882-6674,
dave.ranson@persnet.navy.mil

INSTALLATION	PROJECT	COST
NB Coronado	Realign Sea N' Air Golf Course	\$1,776,000
NCBC Gulfport	Youth Center addition	1,514,000
NAS Jacksonville	Bowling Center Equipment replacement	956,000
NSA Mid-South	Golf Clubhouse	3,396,000
NPGS Monterey	Golf Course renovation	3,916,000
JSA New Sanno Hotel	Embarcadero Lounge renovation	2,420,000
NAS Oceana Dam Neck	Recreational Vehicle Park expansion	2,210,000
NS Pearl Harbor	Replace Golf Greens	1,722,000
	Total	\$17,910,000

The NEX Capital Program includes the following projects:

FY05 Addition:		
Orlando	Roof Hurricane Restoration	\$900,000
FY06 Program:		
NCBC Port Hueneme	Main Exchange expansion/renovation	\$10,986,000
NAF Atsugi	Main Exchange expansion/renovation	10,496,000
NAS Jacksonville	Home/Garden Shop	4,556,000
NSA Souda Bay	NEXMART expansion	4,122,000
NS Norfolk	Minimart/Gas Station	2,983,000
NTC Great Lakes	Minimart/Gas Station replacement	2,805,000
NASA Stennis	Minimart/Gas Station	2,100,000
NAS Jacksonville	Backroom expansion/renovation	1,147,000
	Total	\$45,195,000

* Additional non-project equipment investment totals \$6.7M.



FINANCE

POC: Daryl Davis,

901-874-6591, DSN 882-6591,
daryl.davis@persnet.navy.mil

PAYROLL ACCRUALS... have changed for SAP sites. Effective with ADP's week 14 payroll (April 8 pay date, March 31 pay period end (PPE) date), the SAP automated general ledger entry was changed so that it will post by the PPE date, instead of the actual pay date.

This change was made to prepare for the implementation of an automated payroll accrual program, which is currently being written and tested.

The week 14 PPE occurred on the last day of the accounting month, March 31, which resulted in a zero dollar payroll accrual for March. This will not always be the case.

For example, in April, the last payroll (pay date May 6) was posted in SAP on the PPE date, April 28. Payroll had to be accrued for two days (April 29 and 30). In May, the last payroll (pay date June 3) will be posted in SAP on the PPE date of May 26. May 27-31 will need to be accrued.

You will be notified when the automated payroll accrual is ready for implementation.



BOWLING & BINGO

BOWLING CENTER MANAGERS... The 14th Annual Armed Forces Bowling Conference and International Bowl Expo 2005 will be held at the Rosen Centre Hotel and Orange County Convention Center in Orlando, Fla., June 26 - July 1. Rooms at the per diem rate have been blocked for the military at the Wyndham Resort Hotel. The Bowling Conference will include:

June 21-25: IBPSIA Pro Shop Certification Course;
June 21-24: Equipment and Maintenance Management Course;
June 22-24: Coaching Certification at World Bowl;
June 25: Military General Session and Service Meetings;
June 26: RecTrac Training;
June 27-28: BPAA Educational Seminars;
June 29-30: Bowl Expo 05 Trade Show; and
July 1: Lane Inspection Workshop.

During the Bowling Conference, be sure to attend the RecTrac Training by Vermont Systems, June 25 from 1 to 3 p.m., or June 26 from 8 to 11 a.m.

BOWLING CENTER MANAGERS & MECHANICS...

The 2005 Brunswick GS-Series Pinsetter Maintenance Schools coincide with Frameworx Scorer and Vector Scorer Maintenance Schools. For more information, call 800-323-8141, 231-725-4624, schools@brunbowl.com, www.brunswickbowling.com.

The 2005 AMF Bowling Technical Training School schedules for 82-70 and 90XL Pinspotters are available. For more information, contact John Isbell, 804-240-4982, 281-491-9523, jiisbell@amf.com.

BINGO MANAGERS... Do you have a copy of "Bingo Probability Tables for the Bingo Operator," volumes I, II and III? The tables in each volume are of great value to bingo games that limit the numbers called for a given prize. The data indicates the probabilities of winning, based on the number of cards in play and the number of balls to be called.



GOLF

THE FARMLINKS EXPERIENCE...Thirteen Navy golf professionals enjoyed some great southern hospitality, while learning hands-on about turfgrass, fertilizer and maintenance equipment, during their visit to FarmLinks in Sylacauga, Ala., the world's first research and demonstration golf course. The Toro Company also conducted a presentation on their new maintenance equipment tracking software, which produces routine maintenance schedules, tracks equipment usage and allows for parts ordering. If you're interested in attending the three-day FarmLinks seminar, contact Clay Murray.

POC: Clay Murray,
901-874-6649, DSN 882-6649,
clay.murray@persnet.navy.mil

WHICH GOLF MANAGER ARE YOU?*

Navy golf managers should strive to be great golf professionals and great business professionals that lead effective teams of employees who are exceeding customer expectations and building revenue for their golf programs.

**Summarized from a presentation by Billy Casper Golf Management at the PGA/Armed Forces Golf Seminar.*



JUST OPERATING?	GENERATING REVENUE?
Unlocks the door	Runs the business
Jots down tee times	Manages tee sheet
Takes care of buddies	Serves customers
Gives golf lessons	Markets and sells
Does club repair	Trains and leads staff
Plays some golf	Sets and exceeds goals
Might even close early	Always thinking ahead

NAVY ENTERTAINMENT

THE NEA GOES TO SEA...

The National Endowment for the Arts (NEA), in conjunction with Navy MWR, will be bringing "Beyond Glory," a one-man play, to visit the Carl Vinson Carrier Strike Group in the Persian Gulf this May, as part of the NEA's Operation Homecoming initiative.

POC: Karen Fritz,
901-874-6690, DSN 882-6690,
karen.fritz@navy.mil

A group of writers will also conduct a writer's workshop for Sailors aboard USS Carl Vinson (CVN 70).

ENTERTAINMENT MATCHING GRANTS...The deadline for the fourth quarter entertainment grants is approaching quickly. Grant submissions can be e-mailed to Karen or faxed at 901-874-6838. The deadline is May 31.

THE BLACK WIDOW VISITS SAN DIEGO...Naval Station San Diego hosted a demonstration performance by Jeanette Lee, a world-champion billiards player known as "The Black Widow," March 29. More than 300 Sailors, military retirees and their family members attended the performance at Admiral Robinson Recreation Center.

Ms. Lee will also be appearing at select bases throughout Europe in July, as well as in Jacksonville, Norfolk, Pensacola and Great Lakes.



DARTS

POC: Dave Mitchell,
901-874-6651, DSN 882-6651,
dave.mitchell@persnet.navy.mil

NAVY DART CHALLENGE...

The American Dart Association (ADA) has developed the Army & Navy High Score Steel Tip Dart Challenge. All qualified Sailors can participate in this weekly competition. For more information, contact Karl Remick or enroll online at www.adadarters.com.

MILITARY CUP DART CHALLENGE V...

The Military Cup Challenge will take place Aug. 4 at the Riviera Hotel in Las Vegas, and is open to all active duty, Reserve/Guard and retired military personnel. The three-person teams can also attend the ADA National Championship at the Riviera. For more information or to enroll, www.adadarters.com, or contact Dave Mitchell or Karl Remick, 888-327-8752, ext. 7046, military@adadarters.com.

NAVY TEAM WINS ADA DARTS TOURNAMENT...

Led by Bobby Roy and James Tishko of Norfolk, the Navy team managed to eliminate four Air Force teams and two other Navy teams to win the first Mid-Atlantic Regional Military Doubles Darts Championship. The tournament was held at the Sheraton Hotel in Virginia Beach, Va., March 10-13.



FOOD & BEVERAGE

MORE BRANDED FOOD OPENINGS...

Navy MWR recently celebrated the grand opening of CFA Yokosuka's second Mean Gene's Burgers, located inside their bowling center. Yokosuka's first Mean Gene's Burgers opened in 2001 in the Fleet Recreation Center's food court. Mean Gene's Burgers are available at six Navy MWR locations, including Coronado, Fallon, Guam, Meridian, New Orleans and Rota.

POC: John Doelling,
901-874-6644, DSN 882-6644,
john.doelling@persnet.navy.mil

Naval Station Guantanamo Bay recently opened a Starbucks coffee food service location in their Downtown Lyceum. Starbucks coffee will be added as a menu offering in both the Windjammer and Bayview clubs in the near future.

